

# GLEN M. TAYLOR

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## OBJECTIVE: VICE PRESIDENT OF IT | CHIEF TECHNOLOGY OFFICER

*Project Management | Technology Infrastructure Design & Implementation |  
| Business Strategy & Governance | Security Auditing and Compliance*

As a senior technology and security executive with 24 years of experience, I have consistently built and led highly successful technology teams, delivering outstanding solutions to drive organizational success. My diverse technical expertise is derived from a passion for rapid learning and the effective application of innovative technologies. I am known for my transformational leadership style, as evidenced by my track record of recruiting talented individuals and fostering a culture of innovation and creative problem-solving. The result has been the development of exceptional performing teams.

## CAREER HISTORY & ACCOMPLISHMENTS

**CoreLogic, Inc.** - Louisville, CO

2022 - Present

### Senior Principal, Information Security

In September of 2021, Next Gear Solutions was acquired by CoreLogic. Retained by CoreLogic to continue leading information security efforts for the lines of business formerly associated with Next Gear (DASH, MICA, and SettleAssist)

- Completed the successful SOC 2 Type II certification in September 2022 for the SaaS applications including DASH, MICA, and SettleAssist. The audit was highly successful and produced no qualifications earning a clean SOC attestation for all three applications. This attestation led to CoreLogic retaining \$20+ million in annual recurring revenue as required by customer contracts.

**Next Gear Solutions, LLC.** - Louisville, CO

2019 - 2022

### Chief of Cybersecurity (2020 - Present)

Senior Director of Information Technology (2019 - 2020)

In September of 2019, Accurrence was acquired by Next Gear Solutions. Retained by Next Gear Solutions to lead IT operations teams and oversight of security and compliance requirements.

- Lead SOC 2 Type II certification readiness effort for all three primary Next Gear applications and production environments. Readiness assessment successfully completed with third-party audit firm. All SOC control remediations successfully completed Q4 2021. Inaugural SOC audit began January 2022.
- Coordinate external penetration testing for Next Gear application and manage remediation of all findings with development and engineering teams.
- Ensure proper vulnerability management processes are implemented for Next Gear applications and infrastructure.
- Primary responsibility for the leadership and coordination of cybersecurity compliance and operations within Next Gear Solutions.
- Led successful post-acquisition initiatives to integrate technologies from Accurrence and Next Gear.

- Responsible for the coordination of all security, compliance, and due diligence requests received from Next Gear Solutions' current and potential customers. This included responding to all customer standard information gathering (SIG/DDQ) requests, coordinating with key stakeholders to ensure compliance initiatives were met and managing security audits.
- Ensure excellence in IT Operations across four U.S. based offices and two offices in India serving 250 employees.
- Manage Site Reliability Team responsible for all production revenue-generating infrastructure including cloud, managed service and on-premise data centers servicing six product lines. These systems support millions of annual transactions from thousands of contractors and insurance adjusters across the U.S.

**Accurrence, Inc.** - Louisville, CO

2015 - 2019

**Vice President of Information Technology**

Successfully implemented a highly positive organizational IT turnaround that enabled the company to meet the increased demands of its Fortune 50 customers. This included the successful re-establishment of IT as a trusted group within the organization. Dramatically increased organizational cooperation and improved departmental collaboration.

- Achieved security approval from 8 of the top 10 insurance carriers (State Farm, Farmers, Liberty Mutual, USAA, Nationwide, Allstate, American Family, and ASI) leading to business agreements for Accurrence services and increased revenue.
- Enable increased revenue generation through excellent performance of application infrastructure from startup \$1M revenue to \$15M over 4 years.
- Successful execution of short and long-term strategic plans that assisted the company to grow that resulted in excellent EBITDA gains and culminating in the eventual acquisition by Next Gear Solutions, LLC.
- Led the successful coordination of the construction of a new 18,000 sq. ft. company headquarters. This involved a 15-month design and construction process for the built-to-suit facility.
- Implemented successful control processes that maintain an audit-ready posture for all customer required security and availability requirements.
- Created a comprehensive IT policy program to define, implement, and test business continuity and disaster recovery processes.
- Deployed an entirely new and upgraded datacenter infrastructure refresh. This included new server, network, and storage equipment deployments leading to a dramatic increase in capacity, reliability and customer satisfaction.
- Cultivated a positive organizational culture through the development of effective working relationships with executive, senior, business and functional leadership promoting greater collaboration and productivity across all departments.
- Maintained 99.98% up-time over 4 consecutive years for on-premise production IT infrastructure serving Fortune 50 customers.

**McREL International** - Denver, CO

1999 - 2015

**Senior Director of Information Systems** (2009 - 2015)

Director of Information Systems (2003 - 2008)

Information Systems Manager (1999 - 2002)

Desktop Support Specialist (1999)

Overall responsibility for the IT strategy and operations of \$20M international education research and consulting firm supporting 5 locations across the United States and Australia. McREL grew in size between 2005 through 2010 from an \$8M to \$20M company and from 80 to almost 140 employees. This resulted in an increasingly complex operating environment and IT impact.

- Defined strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation, deployment, and management of current and future IT systems across the organization.
- Leveraged IT as a strategic investment to drive business value working closely with Finance to create business analytics systems for accounting and project management.
- Implemented ITIL service management processes resulting in a dramatic increase in employee satisfaction (93% Net Promoter Score) with IT services.
- Led efforts to identify and implement a new corporate ERP system, which included accounting, CRM, reporting and business analytics to support company growth from \$8M to \$20M in annual revenues.
- Participated as a member of the organization's Program and Strategy Leadership Team, which set corporate strategy.
- Executed successful integration plan merging technology systems of the parent company with a newly acquired company.
- Established fiscal year budget plans for IT function. Year-over-year all costs were kept below budgeted estimates.
- Co-led project management training initiative with key stakeholders resulting in comprehensive training of all project managers in the Project Management Body of Knowledge.
- Planned, managed and executed relocation of all enterprise technology assets during the relocation of business headquarters. The move was completed over one weekend with all technology operational by Monday morning.
- Led all Web site design, programming and hosting responsibilities. This included hosting logistics for NASA education web sites.
- Upgraded all IT assets that served 120 employees and thousands of clients both nationally and internationally while maintaining strict non-profit budget constraints.

## E D U C A T I O N

**Master of Business Administration** - University of Phoenix

Bachelor of Science Business, Information Systems - University of Phoenix

Bachelor of Arts, Education - University of Wyoming

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## CERTIFICATIONS

### Project Management Professional (PMP)

ITIL v3 Foundation

Oracle Certified Professional, MySQL 5 Database Administrator

ICAgile Certified Professional (ICP)

## TECHNOLOGY EXPERTISE

**Email/Collaboration:** SharePoint and Microsoft Exchange

**Container Technology:** Docker and LXD

**Servers:** Microsoft Windows, Linux, VMWare ESXi

**Database:** Microsoft SQL Server, MySQL

**Web Development/Design:** Microsoft IIS, Apache, HTML, CSS3, jQuery, JavaScript, PHP, Ajax, JSON, WordPress, Nginx

**Operating Systems:** Windows, Linux, Mac OS

**Networking:** Router, Switch and Firewall configuration

## NOTABLE ACHIEVEMENTS

- Led successful SOC 2 Type II certification and attestation for three independent SaaS applications leading to retention of \$20+ million in annual revenue
- Awarded CoreLogic Protect “Tenacity Titan Award” in 2022 for excellence in job performance.
- Managed the successful approval of security, privacy, compliance and business resiliency requirements for 8 of the top 10 insurance carrier companies to include State Farm, Farmers, Liberty Mutual, USAA, Nationwide, Allstate, American Family, and ASI. This is the critical first step in gaining approval for Accurrence and Next Gear to conduct business with these companies.
- Led successful construction of 18,000 sq. ft. new Accurrence company headquarters in Louisville, CO (2017)
- Recognized by NASA Jet Propulsion Laboratory for providing excellence in technical expertise (Genesis Mission, 2007)
- Chairperson U.S. Department of Education Regional Education Laboratory Technology Committee (2004)
- MarCom Gold Award Website Design (McREL.org, 2006)
- Association of Educational Publishers Distinguished Achievement Award for Best Web Portal (McREL.org. 2004)